Singleton Birch Integrated Management Policy

Singleton Birch

Objectives

- Enhance customer satisfaction through the delivery of high-quality products and services.
- Minimize our environmental impact and promote sustainable practices.
- Protect the health and safety of our employees and stakeholders.
- Reduce energy consumption and greenhouse gas emissions whilst increasing resource utilisation.
- Ensure a safe and legal feed supply, in accordance with FEMAS requirements.

Responsibilities

- The management team is responsible for providing leadership and direction to support the IMS and achieve its objectives.
- All employees are responsible for adhering to IMS policies, procedures, and requirements in their daily activities.
- Compliance and performance will be regularly monitored, measured, and reviewed to drive continuous improvement.

Quality

- **We have a commitment to meet customer requirements and deliver products and services of the highest quality.**
- **We will continuously improve our processes, products, and services to enhance customer satisfaction.**
- **We will monitor and measure our performance against established quality objectives and targets.**

Environment

- **We are unwavering in our efforts to minimize our environmental impact and prevent pollution in all aspects of our operations.**
- **We will comply with applicable environmental laws, regulations, and other requirements.**
- **We will strive to conserve natural resources and reduce waste through efficient resource management practices.**

Singleton Birch will continually improve the effectiveness and efficiency of all our management systems whilst ensuring compliance with all applicable legal and regulatory requirements.

Health and Safety

- **We have a determination to develop a Best-in-Class, safe and healthy environment, culture and performance for our employees, contractors, and visitors.**
- **We will identify and assess occupational health and safety risks and implement measures to eliminate or mitigate them.**
- **We will promote a culture of safety awareness and encourage employee participation in health and safety initiatives.**

Energy

- **We are steadfast in improving energy performance and reducing energy consumption in our operations by establishing baseline metrics.**
- **We will establish energy objectives and targets to drive continuous improvement in energy efficiency.**
- **We will invest in energy-efficient technologies and new solutions to minimize our carbon footprint and support stakeholder ESG commitments.**

This Integrated Management System (IMS) Policy is approved by :-

Kyle Montgomery:- Senior Operations Director

Effective from 01/01/2026. Any changes to the policy will be communicated promptly.